

Ecommerce sequencing task

- Cut out the rectangles below.
- Put students into groups of 3-4
- Ask them to sort the statements out into the correct order to show the sequence of events which take place during an ecommerce transaction.

You may:

- Guide teachers or students to access this resource from the teach-ict.com site
- Print out enough copies to use during the lesson

You may not:

- Adapt or build on this work
- Save this resource to a school network or VLE
- Republish this resource on the internet

A subscription will enable you to access an editable version and save it on your protected network or VLE

Customer browses website

Customer finds something to buy

Customer adds item to online shopping basket

Customer continues shopping

Customer clicks 'go to checkout'

Site takes customer to a secure area

Customer logs onto the site with user name and password

Customer confirms the order

Customer enters their delivery address

Customer enters their credit card details

Shop checks credit card is valid and not stolen

Credit card accepted by shop

Customer confirms all details are correct for final time

Message on screen to say order has been accepted

Email sent by shop to customer to confirm order

Shop delivers goods to customer