

## Some ways that Wikis are being used

Sony's PlayStation team uses a wiki to help keep executives informed about products in various stages of development for the video game console. Because the company needs to keep information on unreleased products under wraps, the wiki includes tight security features.

Some companies use wikis for tracking industry news, setting meeting agendas, posting corporate policies, and even creating strategy documents.

IBM has had a custom made wiki developed which is used to record details of its new patent policy.

Microsoft began a wiki for people who wanted to help develop the documentation for Visual Studio, a software development product for computer programmers. So far, about 1,000 unique contributors have helped to develop over 2,000 topics. Some members have even helped translate the documents into different languages.

eBay began its own community wiki project, eBay Wiki, which is a place where buyers and sellers can share knowledge about all things eBay. The wiki contains useful articles on topics such as how sellers can get the best shipping rates and how buyers can guard against fraud.

Motorola and T-Mobile have created customer wikis for certain mobile devices. The idea is not only to create community among users of these mobile devices but also to keep the user guides up-to-date, as people discover new uses for their smartphones and PDAs.

For those people who into online games there are many specialist wikis which have been written by the games' fans. World of Warcraft and Lord of the Rings Online are a couple of such games which have dedicated wikis. When players want to know how to improve their character or how to complete a quest they can access information which has been contributed by other players.

There are a lot of other uses for wikis identified on this site:

<http://webworkerdaily.com/2007/07/13/15-productive-uses-for-a-wiki/>

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